

*“Thank you so very much to the individuals who assisted in the care of our mother. You are an amazing organization, and we can be very proud of what you are doing for your community. You were there every time you were called upon, and how assured you made us feel.” ~ The S. Family*

When you need help, the VNA of Hanover and Spring Grove is here for you. Our highly trained, caring staff provides one-on-one personalized care and attention tailored to the **specific needs of each patient and their family.** The VNA is here for what needs to be done through the course of a day.

We have always been here and will continue to be here to provide the **compassionate care for you and your family.** We do this because...

**For Us, It's Personal**

## Our Mission

Established in 1909, the Visiting Nurse Association of Hanover & Spring Grove brings professional health care to the home and teaches families how to care for their loved ones in all stages of life.

## Core Values

The Visiting Nurse Association of Hanover & Spring Grove believes that...

- We should strive for quality and excellence in every way.
- Every person must be treated with dignity and respect.
- Personal safety, autonomy, independent functioning and confidentiality are priority aims in quality home care.
- We must use resources wisely and efficiently without compromising quality.
- Qualified workers are valued resources to be encouraged and developed through on-going professional development.
- Our goals are best achieved through teamwork and collaboration within our organization and community.



Services are provided to individuals regardless of age, sex, income, race, national origin, religion, handicap, or disability.

VNA of Hanover & Spring Grove  
440 N. Madison St.  
Hanover, PA 17331



Visiting Nurse Association of  
Hanover & Spring Grove

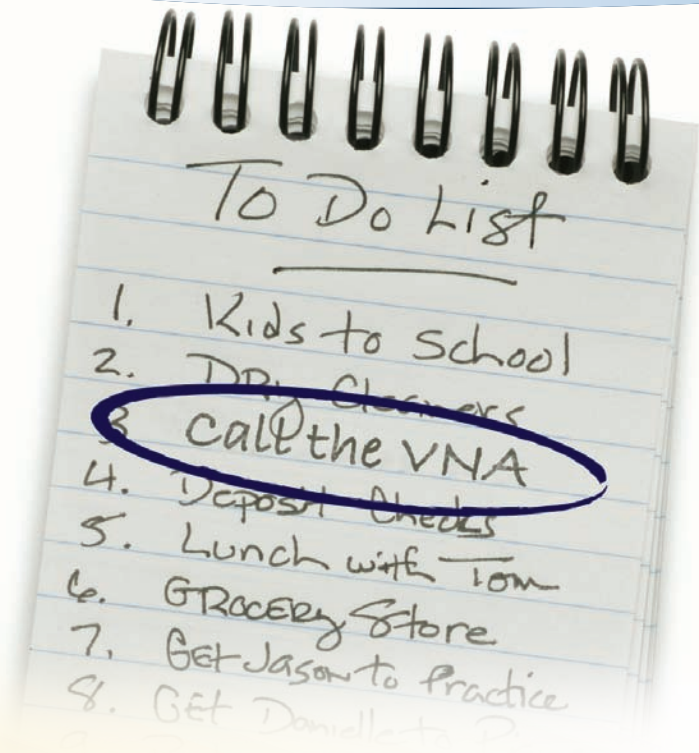
717-637-1227  
800-422-3197

## Home Care Plus



Comfort and care by  
professionals who are  
dedicated to your health  
and independence

[www.vnahanover.org](http://www.vnahanover.org)



In today's demanding world, it is understandable that those dealing with caring for a loved one can become overwhelmed. The caring, qualified staff of the VNA are here to help. Our goal is to provide caregivers with more time for other responsibilities by assisting your loved one in day-to-day tasks. We are available to help for any number of hours, days, evenings, and nights.



## Services

VNA nurses and aides provide an array of services including:

### High Tech Private Duty

Skilled nurses are available to care for high tech pediatric and adult patients who are ventilator dependent or need other high tech nursing care.

### Personal Care/Home Support

Home care and personal care aides assist with basic self care activities such as bathing, grooming and dressing. They also assist with activities associated with supporting independent living such as light housekeeping, meal preparation, laundry and grocery shopping.

### Respite Care

Sometimes families just need a break from care giving, a few hours, a day or even longer. Our aides can provide care and support so that families can have peace of mind when they are away from their loved ones.

### Service Area

VNA Home Care Plus service area includes Hanover, Spring Grove, the surrounding townships of southwestern York County and all of Adams County.

## Benefits

Most people want to continue living independently in their own homes. They wish to remain self-sufficient in familiar surroundings. Unfortunately, certain situations – a sudden illness, a chronic condition, or the very fact of aging – affect people's ability to care for themselves and manage their daily living, creating health and safety concerns for their families.

Since most people prefer to be cared for at home rather than be placed in a nursing home or other facility, other family members often become their primary caregivers, taking on all the responsibilities that go with keeping up the quality of their loved one's lives. But when caring for themselves becomes progressively too difficult, or when the responsibilities of caregivers become overwhelming, it is time to consider professional home health care. It's time to call the VNA.

## Fees

Home Care Plus services have set fees. Insurance coverage may pay all or part of the cost of these services. Individuals over 60 may be eligible for payment of services through the county aging offices. Home Care Plus staff will explore all payment options.